

TECLINE AUTHORISED SERVICE TECHNICIAN STANDARDS

1. MAIN GOALS

- 1.1. To provide authorised Tecline dealers with the necessary knowledge and skills to perform accurate and efficient maintenance and repair services on Tecline scuba regulators.
- 1.2. To ensure compliance with EN250:2014 Norm for scuba regulators.
- 1.3. To help authorised Tecline dealers update their service authorization and improve their customer service.

2. PROGRAM

- 2.1. Basic course duration is 2 days.
- 2.2. In order to complete the training in a selected configuration each participant must demonstrate full proficiency in servicing Tecline Scuba Regulators.
- 2.3. Participant : Trainer ratio cannot exceed 5:1.
- 2.4. The program includes detailed training with theory and practical sessions, delivered by Tecline experts who speak English, Polish, Spanish, French, German, Greek, and Czech.
- 2.5. The training covers essential topics such as the initial test of regulators' performance, intermediate pressure and breathing resistance checks, maintenance and repair procedures, and troubleshooting techniques.
- 2.6. The program includes a final exam to test and certify compliance with EN250:2014 Norm.
- 2.7. Participants will receive two books: Tecline Service Manual and Service Companion, which are available in several languages.

3. REQUIRED PERFORMANCE

- 3.1. Participants are expected to demonstrate a high level of understanding of the topics covered during the authorised service technician class.
- 3.2. Participants must pass the final exam to certify compliance with EN250:2014 Norm.



3.3. Participants must be able to perform accurate and efficient maintenance and repair services on Tecline scuba regulators.

3.4. Participants are expected to use the knowledge and skills gained from the training program to improve their customer service and satisfaction.

Note: Tecline Authorised Service Technician Training Program is reserved only for Tecline / Scubatech dealers and distributors.